

**7<sup>th</sup> Northumbria International Conference on Performance Measurement in Libraries and Information Services (PM7)**  
**An IFLA Satellite Conference**



**13-16<sup>th</sup> August 2007,**  
**Spier Wine Estate, between Cape Town and Stellenbosch, South Africa**

***Measuring Library Performance and Organisational Effectiveness: From Research to Practice***

<http://www.lib.sun.ac.za/Northumbria7/>.

**CALL FOR PAPERS**

- Invited Speakers • Papers • Posters • Workshops •

**Deadline for submission of proposals: Wednesday 28 February 2007**

This conference – for the first time in the African Continent – is the latest in a series of highly successful Conferences organised since 1995 within Northumbria University, Newcastle upon Tyne, UK. The Information, Knowledge and Systems research group in the School of Computing, Engineering and Information Sciences is pleased to announce its seventh conference in 2007 and to issue this Call for Papers.

**KEYNOTE SPEAKERS include:**

- Professor Saleem Badat, Vice Chancellor, Rhodes University, South Africa
- Simon Ellis, UNESCO Institute for Statistics

**AUDIENCE**

Library and information professionals in ALL sectors of library and information services; research students and staff; and teaching staff.

**CONFERENCE TOPICS**

Conference presentations are sought in, but not limited to the following areas:

- Measuring library performance • Organisational effectiveness • Building a Culture of Continuous Improvement
- Leadership, quality and management development • Effectiveness of staff development and training • Outcomes and value of library and information services • Management of change • Meeting the changing needs of users • Evaluation of the Digital Library • Evaluating Performance Measurement • Role of research in library and information services • Research into practice • Methodologies • Quantitative and Qualitative Analysis • Research Projects • Benchmarking studies •

**PRESENTATION FORMATS**

Proposals are invited for presentations in a variety of formats that may include, but are not limited to:

- Papers • Posters • Panel Discussions • Workshops\*\* •

**\*\*New for this conference.** Conference organisers would particularly welcome proposals for *Developmental Workshops* – for training library personnel in performance measurement and evaluation.

**Pre-Conference Workshop**

There will be a *LibQUAL* Exchange of Experience Workshop on the morning of 13 August prior to the start of the main conference.

**The language of the Conference is English**

For guidelines for proposal submissions and details about the evaluation procedure, please see the Conference website: <http://www.lib.sun.ac.za/Northumbria7/>.

For any further information, contact either of the Conference Joint Chairs,  
Margaret Graham, Northumbria University, UK. Email: [margaret.graham@northumbria.ac.uk](mailto:margaret.graham@northumbria.ac.uk)  
Karin de Jager, University of Cape Town, South Africa. Email: [kdejager@ched.uct.ac.za](mailto:kdejager@ched.uct.ac.za)